



# **MINE LAMP QUALITY CONTROL SUMMARY**

**1 System/Product Guarantee**

**2 Material Controls**

**3 Process Controls**

**4 Shipping Controls**

**5 Customer Service**



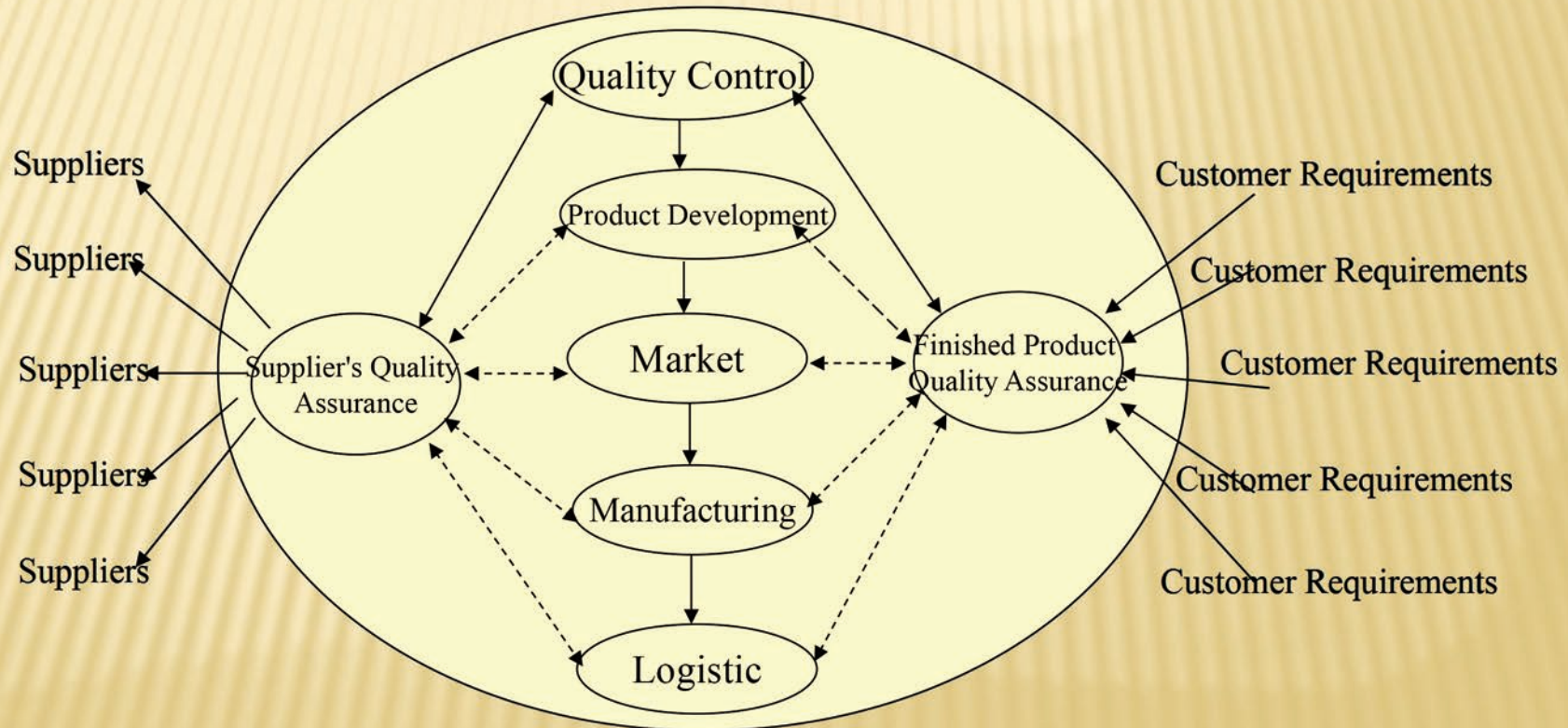
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# **COMPANY PRODUCT QUALITY POLICY**

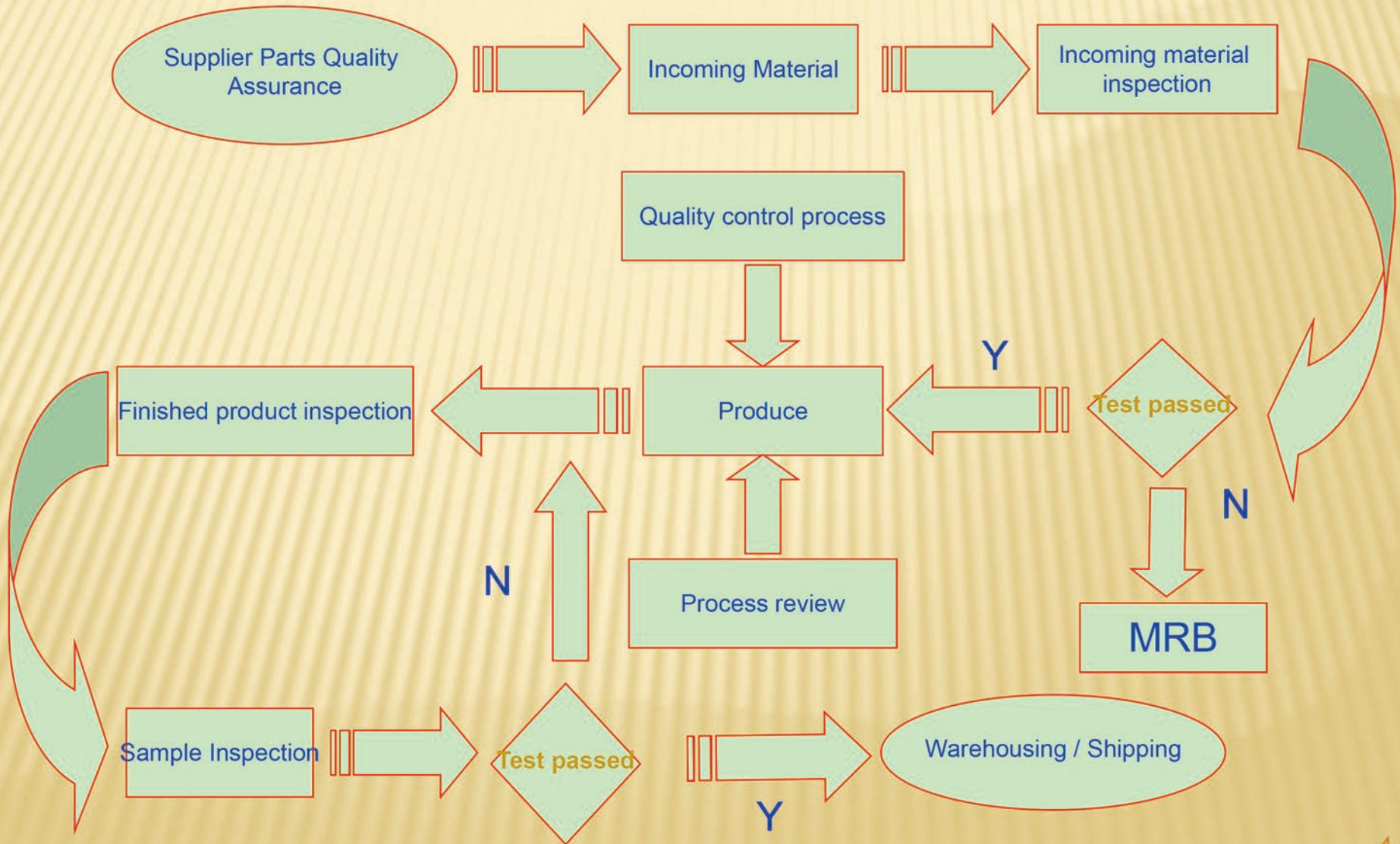
**Quality first,  
the pursuit of excellence ,  
continuous improvement,  
continue to meet and exceed our customer's  
expectations**

# Quality Management System

All customer quality requirements are reflected in our quality management system, from product development to product realization.

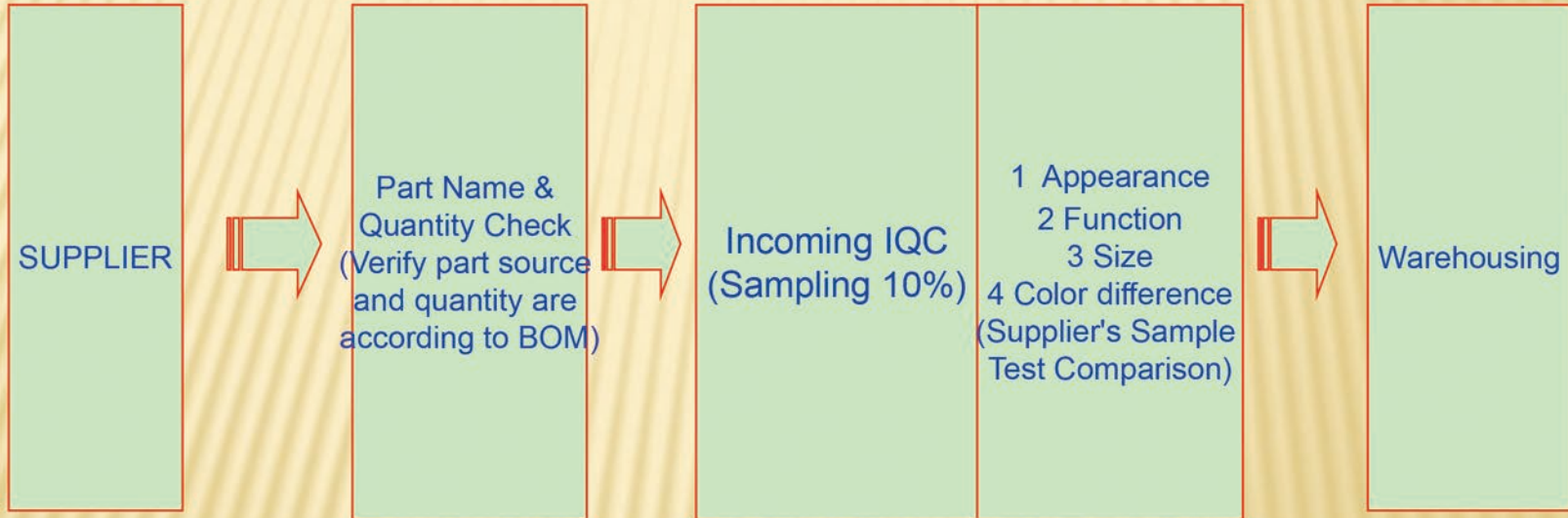


# QUALITY CONTROL CHART



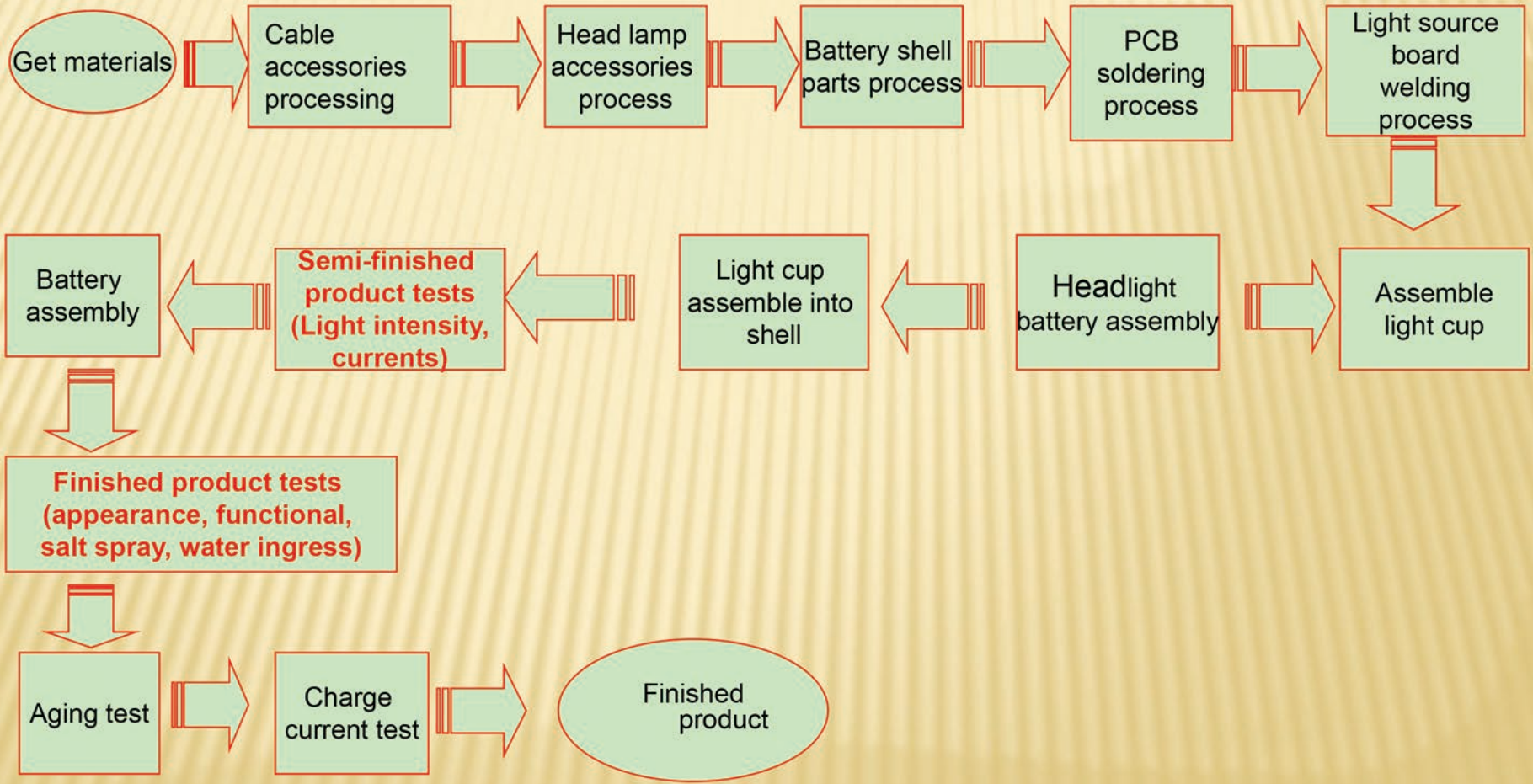
## MINER LAMP ACCESSORIES MATERIAL CONTROLS

- Incoming materials Inspection Flowchart



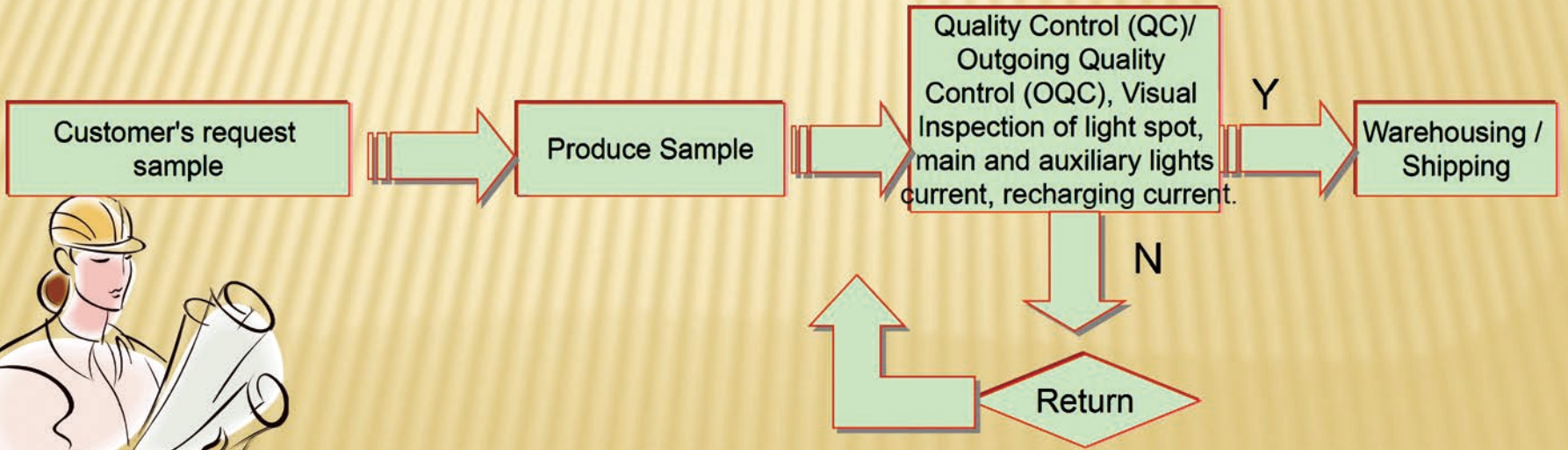
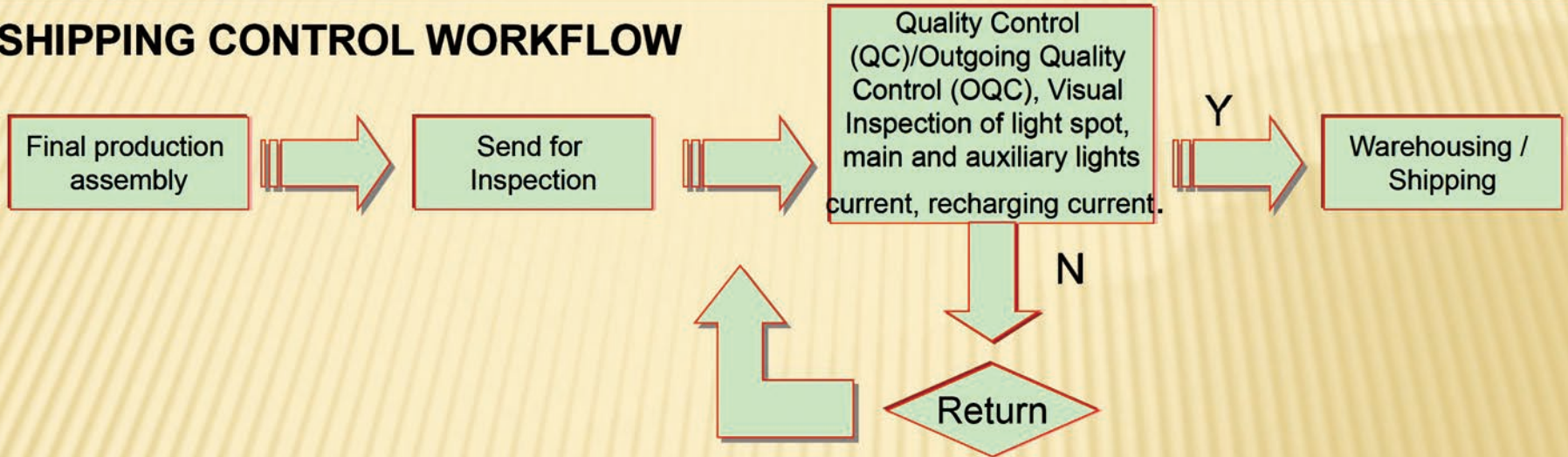
Found over 5% of defects will return parts back to supplier.

- Flow charts of each control process



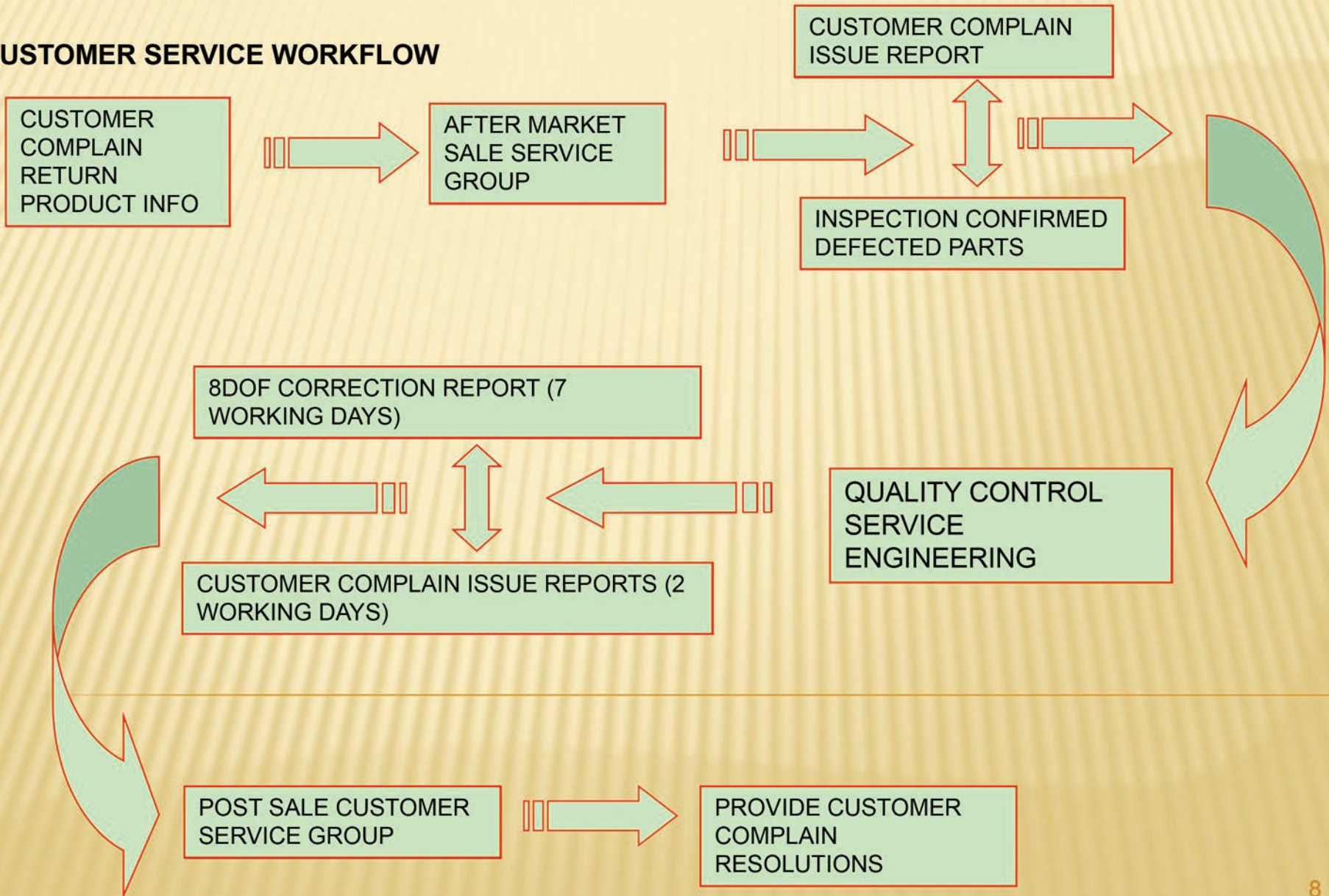
## FINISHING PRODUCT CONTROL

### SHIPPING CONTROL WORKFLOW



# POST SALE CUSTOMER SERVICE

## CUSTOMER SERVICE WORKFLOW





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**End and Thanks!!!**